

Securite Card

Frequently Asked Questions about the Securite Card

1. What is the Securite Card?

The Securite Card is a debit MasterCard® loaded with your support payments. It gives you the convenience of MasterCard®, but it is not a credit card.

2. How secure and reliable is the Securite Card?

The Securite Card is very safe and easy to use. It allows money to be electronically transferred from the Family Support Payment Center or the State of Missouri to your Securite Card. The Securite Card eliminates the possibility of lost or stolen checks, costly check cashing fees and postal service delays.

3. When will I receive my Securite Card?

In July 2006, the Family Support Payment Center will begin issuing Securite Cards to people who receive support payments by check. The cards will be issued in phases. You will continue to receive a check until your card is mailed to you. **Watch for your Securite Card in the mail from the Family Support Payment Center.**

4. Can I receive all of my support payments on my Securite Card?

All support payments you receive from the Family Support Payment Center or the State of Missouri may be deposited to your Securite Card.

5. When will the support payments be available on my Securite Card?

The funds will be available on your Securite Card within two business days after the Family Support Payment Center receives the payment. There are no mail delays.

6. Will I be notified when a payment is added to my Securite Card?

You will not receive a notice each time a payment is added to your Securite Card. You will receive a monthly statement listing all account activity, including deposits, purchases and withdrawals. You may view your account activity online at www.securitecard.com. You may also check for payments online at www.dss.mo.gov/cse or call toll free: 1-800-225-0530.

7. Can I access funds on my Securite Card without being charged a fee?

You may access funds on your Securite Card free of charge when making purchases, requesting cash back when paying for goods and services (point of sale) or making withdrawals at over 32,000 ATMs nationwide.

8. Can I receive my support payments by Direct Deposit to my checking or savings account instead of on the Securite Card?

Yes, you can receive your support payments by direct deposit. To do so, complete the Direct Deposit Application below, attach a voided check or deposit slip to the application and return it to the Family Support Payment Center, P.O. Box 109006, Jefferson City, Missouri 65110-9006.

DIRECT DEPOSIT APPLICATION

MAIL TO: FAMILY SUPPORT PAYMENT CENTER
PO BOX 109006
JEFFERSON CITY, MO 65110-9006

CALL TOLL FREE 1-888-761-3665

SECTION A - PAYEE INFORMATION

1. PAYEE NAME (LAST, FIRST, MIDDLE)		
2. PAYEE ADDRESS (NUMBER AND STREET)		(APT #)
CITY	STATE	ZIP
3. PAYEE SOCIAL SECURITY NUMBER		
4. PAYEE TELEPHONE NUMBER (INCLUDING AREA CODE)		

SECTION C - DIRECT DEPOSIT AUTHORIZATION

I hereby authorize the Family Support Payment Center and the State of Missouri, Division of Budget and Finance to initiate credit entries (deposits) and to initiate, if necessary, debit entries (withdrawals) or adjustments for any credit entries made in error to my account designated above. I understand my direct deposit enrollment may be terminated if I fail to notify the Family Support Payment Center of changes in account information.

PAYEE SIGNATURE

DATE

SECTION B- FINANCIAL INSTITUTION INFORMATION

1. FINANCIAL INSTITUTION		
2. FINANCIAL INSTITUTION ADDRESS (NUMBER AND STREET)		
CITY	STATE	ZIP
3. FINANCIAL INSTITUTION TELEPHONE NUMBER (INCLUDING AREA CODE)		
4. TYPE OF ACCOUNT		
5. ROUTING NUMBER (9 DIGITS)		
6. DEPOSIT OR ACCOUNT NUMBER		

ATTACH VOIDED CHECK OR DEPOSIT SLIP